

# CERTIFICATE OF REGISTRATION



**Quality  
System  
Registrar**



Having been audited in accordance with requirements of

## **ISO/IEC 20000-1:2011**

SRI Quality System Registrar, 300 Northpointe Circle, Seven Fields, Pennsylvania, 16046, USA, hereby grants to:

### **TekLinks, Inc.**

Registration of the management system at its locations:

**201 Summit Parkway, Homewood, Alabama, 35209, USA**  
**200 Summit Parkway, Homewood, Alabama, 35209, USA**  
**4200 South Mamie St., Hattiesburg, Mississippi, 39402, USA**  
**6100 Lonas Drive, Knoxville, Tennessee, 37909, USA**  
**512 Autumn Springs Court, Suite E, Franklin, Tennessee, 37067, USA**

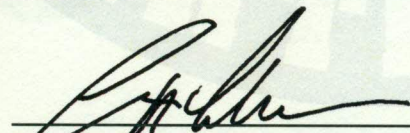
The conditions for maintaining this certificate of registration are set forth in the SRI registration agreements R20.3 and R20.4. Further clarifications regarding the scope of this certificate and the ISO/IEC 20000-1:2011 requirements, may be obtained by consulting the organization.

**Scope of ISO/IEC 20000-1:2011 registration:** "The TekLinks' service management system that supports the provision of services to internal and external customers from locations in Birmingham, AL; Knoxville, TN; Nashville, TN and Hattiesburg, MS in accordance with the TekLinks' catalog of services."

**Initial SRI registration dates:** May 25, 2011 at Homewood (201 Summit); August 27, 2012 at Homewood (200 Summit) and Hattiesburg; July 28, 2016 at Knoxville and Franklin

**Current registration period:** July 28, 2016 through July 27, 2019

Signed for SRI:

  
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Christopher H. Lake, President & COO

Release Date: July 28, 2016  
Certificate Number: 016613  
Registration Number: 4041-00

